Date: September 2021 Community Grievance Form Reference No (to be filled in by responsible person in Thor Impex) Full Name Anonymous * (x) Confidential Yes No Address **Contact Information** and Preferred O By Post: Please provide postal address: method of Please mark how you wish to be contacted (mail, telephone, email). By Telephone: Please provide telephone number: By E-mail: Please provide E-mail address: Preferred language Macedonian Albanian Turk Roma Vlach / Aromanian Other) English (please circle) (please state) What happened? Where did it happen? Who did it happen **Description of Incident or Grievance:** to? What is the result of the problem? Date of Incident/Grievance One-On-going More than once (how many times? _____) time (currently experiencing incident How you think we should resolve the problem?

^{*} If grievance submitted anonymously we will not be able to provide a direct response to your grievance.